## ESTABLISHING A PREFERRED PROVIDER PROGRAM

### What is a Preferred Provider?

A preferred provider is a medical provider who specializes in occupational health. They collaborate with policyholders' return to work efforts and help provide consistent care.

#### **Benefits of Having a Preferred Provider**

- Consistent medical resource for injured workers
- Promotes quick and consistent care
- Understanding of light duty options

# Considerations When Selecting a Preferred Provider

- Identify a clinic with a focus on occupational medicine
- Provide the clinic with an outline of the physical requirements of each position
- Confirm the preferred provider has translators that align with your business
- Choose a location convenient to your typical workplace(s)
- Make sure the hours of operation allow injured workers to be seen quickly and easily
- Depending on the industry, provide the SDS (Safety Data Sheets) to the clinic

- Faster return to work
- Improved communication regarding work restrictions
- Easier billing process

#### **Establishing a Preferred Provider**

- Designate a main contact on both sides
- Notify all employees of new procedure
- Prepare a policy regarding what to do in the event of an on-the-job injury and have employees sign an acknowledgment that they have been informed
- Display a poster with the preferred provider clinic name/location information in a common area or breakroom
- Remember to notify SIF Claims Department when a preferred provider is selected

Selected a preferred provider? Email your Claims Examiner or claimsim@idahosif.org.



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